SecuPlace UK

Quick User Guide

Connecting to MyELAS

To get started connect to MyELAS via the Web or Smartphone apps.

Registering & Logging into MyELAS – Web App

➢ **To register to MyELAS:**

1. Go to: www.MyELAS.com/register. On the registration screen fill in all required fields:

2. Press **REGISTER**.

3. Open th**e** e-mail (sent to the e-mail address defined as the Login name), and then click the link.

➢ **To log in to MyELAS:**

1. Go to: www.MyELAS.com. On the login screen enter the user name and password used when registering:

2. Enter your PIN code (same as your user code – the default master code is **1234),** and then press **ENTER.**

Registering & Logging into MyELAS – Smartphone App

➢ **To register to MyELAS:**

1. Download the Smartphone app:

iOS app   **Android app**

2. On the registration screen fill in all required fields:

Android registration screen   **iOS registration screen**

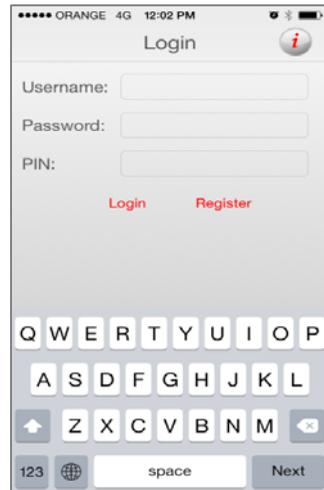3. Press **Register**.

4. Open the e-mail (sent to the e-mail address defined as the Login name), and then click the link.

➢ To login to MyELAS:

1. Go to the Login screen.

Android login screen　　　　**iOS login screen**

2. Enter the user name and password used when registering.

3. Enter your PIN code (same as your user code – the default master code is **1234**).

4. Press **ENTER.**

Control Panel Keypad

Keypad buttons	Description
	Arming – from left to right: full arm, partial arm, perimeter arm
Alphanumeric buttons for user code	**Disarming –** for disarming the system. Also silences the sounder.
	Accept / OK –for confirming selection and for saving.
	Reject / cancel – for cancelling, or returning to prior menu item.
	Menu navigation – for scrolling up / down through menu options.
	Panic alarm – sends notification (control panel is silent).

Control Panel LEDs

LED	Color	State	Status
OK LED	N/A	Off	Both AC electrical power and battery power are disconnected
	Green	On	System power status is ok (no system trouble)
	Green	Flashing	Open (activated) zone. Check that the windows and doors are closed and no movement is detected by the detectors within the protected area.
	Yellow	On	System trouble
	Yellow	Slow flashing	Low battery (in control panel or transmitters)
	Yellow	Quick flashing	AC power loss
	Yellow	Slow and quick flashing	System trouble in addition to AC power loss / low battery
🔒 **(System Status LED)**	N/A	Off	System is disarmed
	Green	On	System is armed
	Red	Flashing	Alarm activation (flashes until system is disarmed). **NOTE:** Scroll on keypad to view trouble message(s).

Keyfob LED

The keyfob LED flashes once when transmitting a command, and flashes repeatedly to indicate a low battery condition.

PIR-Pet Detector LED

The PIR-Pet detector LED flashes upon detection.

Defining Users & Follow-Me Contact

SecuPlace supports up to 32 users, each requiring a unique 4-digit user code to operate the system.

NOTE: Controlled codes communicate your system commands to the alarm receiving centre, whereas **non-controlled** codes do not.

Slot(s)	Code type	Description
1	Master code	**[Controlled]** For master user. Default is **1234**. **NOTE:** For security, it is best to change the code immediately after system setup.
2-19	User codes	**[Controlled]** For system users.
20-25	User codes	**[Non-controlled]** For system users.
26-27	Limited user codes	**[Controlled]** For temporary users, valid 24 hours.
28	Duress code	For all system users, for situations when one is forced to disarm the system. It sends a "silent" duress event message to the alarm receiving centre or to a pre-defined user.
29	Telecontrol code	For remote system operations and two-way audio (TWA) communication to the control panel via telephone.
30	Alarm Receiving Centre / TWA code	For alarm receiving centre operator. For two-way audio (TWA) communication with control panel for up to 10 minutes after an alarm activation.
32	Engineer code	For the engineer only. Default code is **1111**. **NOTE:** For security, it is recommended to change the code immediately after system installation.

Defining User Codes

System user codes are typically designated from MyELAS. They can also be assigned from the control panel by the Master user.

➢ **To define user codes at the control panel:**

1. Press ⬚, and then enter the master code (default is **1234**) or the engineer code (default is **1111**).

2. Use ⬚ ⬚ to scroll to **4. USER CODES**, then press ⬚.

3. Use ⬚ ⬚ to scroll to the specific code slot that you would like to assign, edit or delete (see chart above for the available slots and their descriptions), and then press ⬚.

4. Scroll and select either: **1. EDIT CODE** (to change or delete a code) or **2.DESCRIPTOR** (to change the code description / name), and then press ⬚.

5. Enter either the changed code or the changed code description as follows:

   - Use ⬚ ⬚ to move from character to character on the display (or wait a second after entering a character to automatically move to the next space).
   - Press any button repeatedly to toggle between the letters and number printed on it.
   - Press ⬚ to delete a character.

   NOTE: If you want to delete a code, change it to **0000**.

6. Press ⬚ to confirm.

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Designating a Follow Me Contact Number

Designate the cell phone number of a system user to receive SMS Follow Me notifications of system events.

➢ **To designate a Follow Me number:**

1. At the control panel press [✔], then enter the master code (default is **1234**) or the engineer code (default is **1111**).

2. Use [▼] [▲] to scroll to **5. FOLLOW ME** #, then press [✔].

3. Enter the area code and number, and then press [✔].

   NOTE: To edit the number, scroll to 5. FOLLOW ME #, then press [✔]. Use [▼] [▲] to move between digits, and press [# SOS] to delete a digit.

Performing Commands

User-performed commands can be performed at the control panel, keyfob, and via the Smartphone and Web apps.

Control Panel and Keyfob Commands

Command	Control Panel Procedure	Keyfob Procedure
Full arm	Press ⬜. Then if prompted enter code.	Press 🔒.
Partial arm	Press ⬜. Then if prompted enter code	Press 🏠.
Perimeter arm	Press ⬜. Then if prompted enter code.	Press 💡.
Disarm (& silence alarms)	Enter code	Press 🔓.
Panic alarm	Press ⬜ and ⬜ simultaneously.	Press 💡 & 🏠 simultaneously
Fire alarm	Press ⬜ and ⬜ simultaneously.	N/A
Medical alarm	Press ⬜ and ⬜ simultaneously; control panel beeps to indicate alarm activation.	N/A
View troubles	If a trouble message displays, press ⬜ to scroll and view system troubles.	N/A

Command	Control Panel Procedure	Keyfob Procedure
Access menu mode	Press ☑ and then enter code. Scroll with ▼ ▲, then press ☑ to confirm.	N/A
Bypass / unbypass zones	1. Press ☑ and enter master code (default is **1234**). 2. Press **2.** 3. Scroll with ▼ ▲ to select either: • **2. Unbypass All** (to unbypass all zones that have been bypassed). Press ☑ twice. **-OR-** • **Bypass/Unbyp** (to select a specific zone to either bypass or unbypass). Press ☑, then use ▼ ▲ to scroll to the zone, and now press ☑ to toggle between bypass/unbypass options. Finally, press ✖ to select, followed by ☑ to save the changes.	N/A

SMS Commands

Command Description	SMS Command Code
Disarm	120
Full arm	121
Partial arm	122
Perimeter arm	123
Receive system arming status (master user only)	200

➢ **To send a command by SMS:**

From your cell phone, enter text (in the order of this example):

Command Description						#	User Code				Command code		
D	I	S	A	R	M	#	1	2	3	4	1	2	0

NOTES:

- Command description is optional. You can start with the #.
- Command description can be up to 43 characters long, using either capital or lower case letters.
- Do not leave spaces between the entered text.

Telephone "Telecontrol" Commands

➢ **To use Telecontrol commands:**

1. Call the phone (regular or cellular) that is connected to the control panel at the premises:

   - **[Regular phone]:** Wait for 3 rings and hang up. Then wait at least 5 seconds and dial the number again – after the second ring the system answers and 2 tones are sounded.

   - **[Cell phone]:** Wait until the system answers and 2 tones are sounded.

2. Within 15 seconds, enter **29** (Telecontrol code), and after a tone sounds, select the operation you wish to perform:

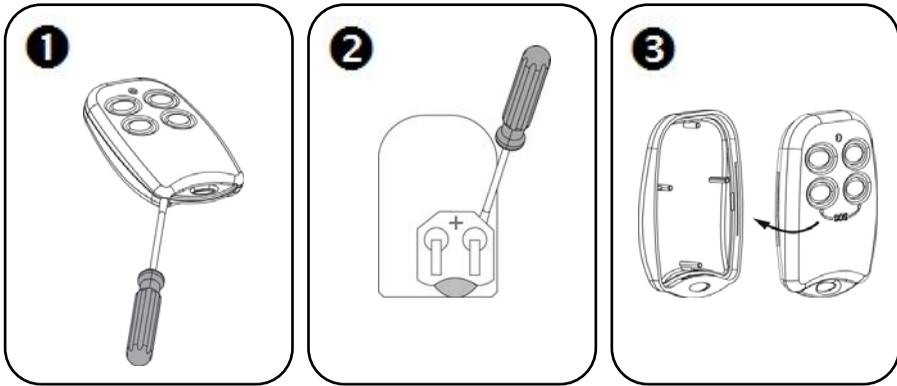| Press	Function
2	Enable Two-Way Audio (TWA)
3	Fully arm system
6	Disarm system
9	Cancel sounder
7	Extend call duration
* then #	Disconnect call

Component Battery Replacement

Be sure to replace batteries with the correct type and polarity. See the EL website for battery updates.

⚠ **WARNING:** To prevent explosion, fire, damage, injury, or death, do not recharge batteries or expose to high heat. Dispose of used batteries according to applicable law and regulations.

Replacing Keyfob Batteries

➢ **To replace keyfob batteries:**

Replacing Detector and Accessory Batteries

Do the following to silence the sounder when replacing batteries:

➢ **To replace detector and accessory batteries:**

1. From the control panel, press [# SOS] for about 3 seconds until REPLACE BATTERY displays.

2. Remove the old battery, and then insert the new one; the tamper alarm is activated as usual, but the sounder does not sound.

3. Press [✗] to exit the battery replacement mode.

Contacting your Engineer

When in need of service, for ordering components, or for questions related to the system, please retain this information for future use.

Engineer name: _____

Engineer address, telephone, e-mail: _____

Hours of business: _____

Website: _____

Other information: _____

Contacting Electronics Line 3000 Ltd.

Electronics Line 3000 Ltd.

International Headquarters:

14 Hachoma St.

Rishon Le Zion

Israel, 75655

Tel: (+972-3) 963-7777

Fax: (+972-3) 961-6584

EL website: www.electronics-line.com or

RTTE Compliance Statement

Hereby, Electronics Line 3000 Ltd. declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The declaration of conformity may be consulted at www.electronics-line.com

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